Microframe Series 4800

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YouTube Video Instructions



 $\underline{https://youtu.be/BKk0uSc3FLg}$



microframe Model 4800 Specifications **Alpha Numeric Display**

Model 4800 Specifications				
Voltage Input Requirements	14-24 VAC, 16-28VDC			
Character Height	5.5 inches			
Character Viewing Distance	125 feet			
Temperature Parameters	-20°C to 40°C (-4°F to 158°F)			
Casing	Aluminum extrusion			
Color	Black frame with dark red acrylic faceplate			
Environment	Indoor use			
Ethernet	10/100Mbps			
Display Size		3-Digit	4-Digit	
Power Requirements		8 watts	11 watts	
Display Weight, w/o adapter		4.2 lbs	4.5 lbs	
		(1.7 kg)	(1.9 kg)	
Width "A" Dimension		16.8"	18.4"	
		(42.7 cm)	(46.7 cm)	

General Troubleshooting Chart

1 Can't access the display setup mode.

- 1. Reset display to factory defaults by pressing the button on the back of the display for 5 seconds.
- 2. Connect your device to the Wi-Fi network "SoftAPxxxxxx".
- 3. Ensure only one display is in setup mode. When configuring multiple displays, make sure only one is plugged in at a time during setup.

Display will not connect to the Wi-Fi network. 2

- 1. Make sure the Wi-Fi password was entered correctly.
- 2. The Network security must be open or WPA/WPA2. The display doesn't support WEP.
- 3. If there are multiple access points with the same name. The display must be setup with a computer, and the BSSID must be entered.

3 No Displays found on the network.

- 1. Be sure that the device is connected to the same network as your displays.
- 2. The display has one solid light and one blinking light. (If both lights are blinking the display is not connected to the network). Reset, then reconnect display.

4 Numbers are not showing on displays.

- 1. Pin number in the app must be the same as the pin number you used when setting up the display.
- 2. Display is no longer on the network. Check that the display is not out of range of the Wi-Fi network.

5 Display becomes unresponsive.

- 1. Display is no longer on the network. Check that the display is in range of the Wi-Fi network.
- 2. Be sure that the device is connected to the same network as your displays.
- 3. Display has jumped access points. In some cases a network will have multiple access points with the same name. If this is the case use a computer to configure the display and lock the BSSID to the closest access point.